

Leasing Terms & Service Policy

TIDYNE Engineering Solutions · Rev. 02

Lease Structure

TIDYNE units are offered under a 5-year all-inclusive lease. Pricing reflects standard configuration; final rates depend on deployment specifics, unit volume, and integration requirements.

Period	Starting Rate	Notes
Years 1 – 2	Starting at \$750 / month	Standard deployment rate
Years 3 – 5	Starting at \$550 / month	Reduced rate post-amortization
Total 5-Year Value	\$37,800 / unit	All-inclusive (base configuration)

What's Included

- Delivery and on-site installation by TIDYNE Inc. certified technicians
- Operator training and certification for designated crew
- All scheduled and unscheduled maintenance over the 5-year term
- Replacement of wear components (wire rope, brake pads, etc.) at recommended intervals
- Firmware updates and remote diagnostics via the TIDYNE Inc. service cloud
- Secondary 110V charging unit included with every TIDYNE unit
- 24/7 emergency technical support
- Annual recertification and inspection

What's Not Included

- Vessel power tie-in (TIDYNE is self-contained; 110V shore power for charging is the operator's responsibility)
- Operator labour and shift coverage
- Damage caused by misuse, unauthorized modification, or operation outside certified parameters
- Removal and re-installation between vessels (priced separately on request)

Service Level Commitments

Emergency Response	Within 4 hours for safety-critical faults (24/7)
Scheduled Maintenance	Performed at intervals defined in the Maintenance & Inspection Manual
Spare Parts Availability	99% of components stocked for next-business-day shipment
Firmware Updates	Quarterly rolling release; critical patches as needed
Uptime Target	98% or higher during contracted operational windows

Termination & Renewal

Lease may be terminated by mutual agreement at the end of Year 3 with 90 days' written notice. Early termination before Year 3 incurs a buyout fee equal to remaining minimum monthly payments through the end of Year 3. At end of Year 5, the lease may be renewed at then-current rates, the unit may be purchased at fair market value, or it may be returned to TIDYNE Inc. at no cost.

Warranty

TIDYNE Inc. warrants all leased units against manufacturing defects for the full duration of the lease. The warranty covers materials, workmanship, and software defects. It does not cover damage from misuse, unauthorized modification, or operation outside certified parameters.

Contact

For commercial inquiries, contract questions, or to begin a deployment discussion, contact TIDYNE Inc. at solutions@tidyne.com or visit tidyne.com.